

### **Escape Room Policy**

Ephrata Public Library

You must arrive on time to participate. We cannot wait for late participants to keep our schedule. We will begin the event as close to the start time as possible. Please plan to arrive at least 10 minutes before your session. You can wait in the library lobby until a Junior Friend comes to retrieve your group.

There will be no refunds for cancellations. Unless the Escape Room session is postponed by Ephrata Public Library there will be no refund available. If there are available slots you can reschedule to another time.

All payments are due 7 days before your Escape Room session. Your registration will be cancelled if we do not have payment by the deadline.

Escape Room sessions can accommodate 8 people. If your group is less than 8 people you may be playing with other attendees. We cannot accommodate smaller sessions unless all 8 slots are paid for.